

ISO 9000

Lesson 6 The Registration Process

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Technical Requirements of Registration

- Assessment Conducted by Certified Registrar
- Registrar Recommends Certification or Noncertification
- Registration Accreditation Board (RAB) Reviews Recommendation
- RAB Permits Registrar to Issue Certificate
- RAB Also:
 - Recognizes Training Programs for Auditors
 - Certifies Auditors
 - Certifies Registrars
- Quality System Is Registered, not Product



Selecting a Registrar

- Accreditation
- Scope
- Reputation
- Subcontractors
- Waiting Period
- Costs
- Location
- Needs Orientation
- Customer Acceptance



Typical Steps to Accreditation

- 1. Application Form
- 2. Quality Manual Audit
- 3. Preliminary Assessment
- 4. Full Audit
- 5. Final Written Report
- 6. Appeals Process
- 7. RAB's Decision
- 8. Semi-annual Follow-Ups
- 9. Triennial Full Audits